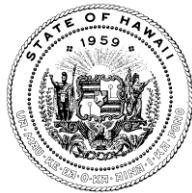


# GM510

Measure Title:	Submitting for consideration and confirmation to the Motor Vehicle Repair Industry Board, Gubernatorial Nominee, DANSEN CARVALHO, for a term to expire 06-30-2022.
Report Title:	Motor Vehicle Industry Board
Current Referral:	CPH



DAVID Y. IGE  
GOVERNOR

JOSH GREEN  
LT. GOVERNOR

**STATE OF HAWAII  
OFFICE OF THE DIRECTOR  
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**

335 MERCHANT STREET, ROOM 310

P.O. BOX 541

HONOLULU, HAWAII 96809

Phone Number: 586-2850

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cca.hawaii.gov

CATHERINE P. AWAKUNI COLÓN  
DIRECTOR

JO ANN M. UCHIDA TAKEUCHI  
DEPUTY DIRECTOR

**Testimony of the Department of Commerce and Consumer Affairs**

**Before the  
Senate Committee on Commerce, Consumer Protection, and Health  
Friday, March 29, 2019  
9:30 a.m.  
State Capitol, Conference Room 229**

**On the following measure:  
G.M. 510, SUBMITTING FOR CONSIDERATION AND CONFIRMATION  
TO THE MOTOR VEHICLE REPAIR INDUSTRY BOARD,  
GUBERNATORIAL NOMINEE, DANSEN CARVALHO,  
FOR A TERM TO EXPIRE 06-30-2022**

Chair Baker and Members of the Committee:

My name is Catherine Awakuni Colón, and I am the Director of the Department of Commerce and Consumer Affairs (Department). The Department supports the confirmation of Mr. Dansen Carvalho's appointment to the Motor Vehicle Repair Industry Board (Board).

Mr. Carvalho has been an owner and operator of an auto repair shop for more than 22 years and has worked in the industry for nearly 30 years. He is a certified National Institute for Automotive Service Excellence (ASE) master technician and has twice won the ASE Technician of the Year award for Hawaii. Most recently, Mr. Carvalho received the 2018 NAPA AutoCare Center of the Year award.

In addition to providing a high level of customer service, Mr. Carvalho is dedicated to community service. He created and funds the Dansen's Auto Repair

Scholarship, which covers the first year of tuition for Waianae High School graduates in the automotive program at Honolulu Community College and Leeward Community College.

The Department believes that Mr. Carvalho's interest in serving on the Board, commitment to actively participate in board meetings, and knowledge of and experience in the profession will enhance the Board's effectiveness.

Thank you for the opportunity to testify on this measure.



**NAPA Distribution Center Hawaii**  
94-141 Leowaena St., P.O. Box 970877, Waipahu, HI 96797  
(808) 671-4081 • Fax (808) 671-8117



March 26, 2019

Senator Baker  
Motor Vehicle Repair Industry Board

To Whom It May Concern:

I am writing to recommend Dansen Carvalho for Motor Vehicle Repair Industry Board.

I have known Dansen for 15 years and have nothing but positive things to say. I have always known Dansen to be of good character. He is honest, generous, kind and a caring person.

As an automotive repair shop owner, ( Dansen's Auto Repair ) he's an ASE Master technician with all the certifications and also attends training seminars offered by NAPA.

He's very thorough and fair with his customers that come in to the repair shop to have their vehicles serviced.

His participation with NAPA's AutoCare program is impeccable and he's the only Certified Gold Member in the state with a 125+ AutoCare Centers statewide.

There is no doubt in my mind that Dansen Carvalho will be an excellent addition to the Motor Vehicle Industry Board.

Sincerely,

William Pelayre  
Wholesale Manager  
Genuine Parts Company- NAPA Hawaii  
94-141 Leowaena Street  
Waipahu, Hawaii 96792

March 27, 2019

*To the selection committee and/or Board of Directors:*

*It is my pleasure and honor to recommend Dansen Carvalho for a board position at the Motor Vehicle Repair Industry Board.*

*Firstly, allow me to introduce myself and provide credibility to this recommendation. My name is Louie DeCastro, a Senior Manager of Accounts at Kaiser Permanente of Hawaii. I have 10 years of experience in the company and as well as in my current role. I have also served on various public/voluntary boards in the past thereby recognize the nature and expectations surrounding an elected board member, officer, and/or official.*

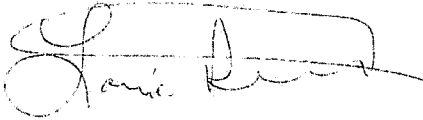
*Mr. Carvalho has demonstrated and proven his experience in the auto industry specifically in the field of repairs. Noteworthy accomplishments began whence he initialized his very own shop which has been in existence for over two decades within the state of Hawaii. Amongst his noteworthy attributes I've observed is his ability to remain ahead of the industry's constantly changing technology yet balancing his knowledge and aptitude to service "classic" types of vehicles. Over the years, I've also personally observed the growth of his business. Such growth was demonstrated by outgrowing his very first facility by way of customers and subsequently employees, and more recently expanding into the towing field. His company is his pride and has been a staple and visible company in Oahu's west coast community.*

*Perhaps if I had to select a single attribute, yet not limited to, Mr. Carvalho can share as an elected official is his dedication to his given field. This is not only demonstrated by his decades of proven ability but his investment into passing his knowledge to his son. Likewise, his son has embraced and has taken to his role with a bilateral understanding and commitment to both career and to his father. With long standing existence and pedigree, and an investment in the next generation, Mr. Carvalho's dedication is simply evident and a testimony of his dedication towards the motor vehicle repair industry.*

*Based on the aforementioned, I am absolutely confident Mr. Carvalho would not only complement the existing directors and officers, but contribute to the overall goal of the organization. I hereby recommend Mr. Dansen Carvalho nomination and subsequent election to the board.*

*This recommendation letter certainly only provides a snapshot of his attributes and achievements. If you need additional information or elaboration, please do not hesitate to contact me at (808) 285-3763, or via email at [louiedecastro97@hotmail.com](mailto:louiedecastro97@hotmail.com).*

*Sincerely,*

A handwritten signature in black ink, appearing to read "Louie DeCastro". The signature is fluid and cursive, with a large initial "L" and "D".

*Louie DeCastro  
Senior Account Manager  
Kaiser Permanente of Hawaii*

Joseph K. Simpliciano Jr  
86-194 Leihōkū Street  
Waianae, Hawaii 96792  
(808) 291-5527

Dear Senator Baker,

I am writing to you in regards to Dansen Carvalho who has applied as a board member for the Motor Vehicle Repair Industry. It makes me extremely happy to recommend Dansen for this position. Throughout the years Dansen has displayed the leadership and qualities that would place him well above his peers.

During my military career (2000-2017) dansen and Dansen's Auto Repair, provided my family with an above standard service. I recall on a couple of my deployments (Afghanistan and Iraq) I received emails pertaining to a couple of my vehicles that had repair concerns. Dansen took his personal time to inform me of the issues and what repairs was needed. I've never had a company and it's owner do that for me and ease my concerns while I was half way around the world.

Currently as the Waianae Small Boat Harbormaster, I truly see what services Dansen provides to our community. In a community where businesses survive solely on the quality of their work and the integrity of its company, there is a reason why Dansen's Auto Repair is still here. I expect Dansen's Auto Repair to take care of my children's cars in the years to come the same way he has taken care of mine.

I truly feel that any company, agency or organization would be lucky to have someone like Dansen on their team. His approach to leadership just amazes me. I would compare it to military leadership, the genuine care for his employees and customers sets the example for others to follow. Dansen's vision and goals is what truly sets him apart, he continuously challenges himself and brings out the best in others.

As Dansens neighbor (2006 – 2011) I got to know Dansen on a personal level. He is a very family oriented person. He also cares about the people around him and wants the best for others, whether it is mentoring or genuine help. Again, I feel as if this qualities would make an excellent board member and bring out the best in other members.

For all of these reasons, I strongly believe Dansen will make a fine addition to the board. Should you have any questions, I invite you to contact me at the number or address, above.

Very respectfully,  
Joseph K. Simpliciano Jr

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**Jayson M.G. Kauwenaole**

92-436 Akaula Street  
Kapolei, Hawaii, 96707  
(808) 291-3825  
jayson1821@gmail.com

March 26, 2019

**Rosalyn H. Baker**

Senator, District 6  
State of Hawaii

Dear Senator Rosalyn H. Baker,

I am more than pleased to have the opportunity to recommend Dansen Carvalho for appointment to the Motor Vehicle Repair Industry Board.

Dansen Carvalho was raised on the Waianae coast and has remained true to his community by providing trustworthy, quality and dependable vehicle service and repair to the west side of Oahu. His auto repair service has kept numerous commuters on the road and able to go to work and transport family members island wide.

As a member of the west side community, my roles are that of a resident, coach, water person, and professional, I have personally seen and have had to rely on his services and expertise. I also have witnessed his long track record of success and unmeasurable character. I assure you that he will excel and raise the bar in this position.

As a retired Captain from the Honolulu Police Department with over 31 years and now currently a compliance investigator for the Public Utilities Commission, I wholeheartedly recommend Dansen Carvalho for this position. I am confident that he will become an invaluable member of your team as well as a knowledgeable resource who has the ability to make sound decisions.

Please feel free to contact me with any questions or further references.

Sincerely,

**Jayson M.G. Kauwenaole**



***We Keep Hawaii  
On The Move!***

Senator Roslyn H. Baker  
Hawaii State Capitol  
Room 230  
Honolulu, HI 96813

March 27, 2019

Dear Senator Baker,

My name is Darryl Turner, I am the General Manager for NAPA Auto Parts Hawaii. I am writing to you on behalf of Dansen Carvalho, who is under consideration to serve on the Board of the Motor Vehicle Repairs Industry.

Having known Dansen for nearly 15 years, I can attest to his expertise as an auto repair technician, leadership skills and professionalism as a business owner, and his dedication to his community. As a repair technician, Dansen was recognized as the NAPA Auto Parts ASE Auto Technician of the Year in 2008 and 2014. This is the highest honor bestowed upon an Auto Technician throughout the state. As a business owner, Dansen has hired and trained countless technicians who have gone on to become Master Technicians. In addition, he has expanded his business to not only include auto repair, but towing services as well. But, what I find most impressive about Dansen is his dedication to his community. Over the years, Dansen has provided numerous high school students on the leeward coast of Oahu with the opportunity to receive hands-on training in his repair shop, while at the same time receiving classroom credits. He has also supported a number of students with college scholarships.

I do not know of a person more deserving than Dansen Carvalho to sit on the Board of the Motor Vehicle Repairs Industry. I have no doubt that he will be a tremendous asset to the Board. If I can be of further assistance, please feel free to contact me at 808-356-2195. Thank you.

Sincerely,

Darryl K. Turner  
General Manager  
NAPA Auto Parts Hawaii

Support for Nomination of Mr. Dansen Carvalho for Motor Vehicle Repair Board

March 26, 2019

Dear Senator Baker:

Dansen would make a great addition to the Motor Vehicles Board. He has three decades of experience in the automotive field including two decades as a business owner.

His industry and specific Hawaii knowledge make him a natural for this position. Most of all, he is a solid community member and family man. Integrity and making a difference to people around him are two of his hallmark characteristics.

In the last 15 years, he has won Technician of the year three times. His business has the following distinctions:

- The first to do the Napa AutoCare Pro Image
- AAA Auto Repair approved
- Only firm in Hawaii that is Napa Gold Auto Repair

His firm has two Master Technicians with Advanced ASE certification. Dansen is a teacher and mentor in his field as his son, Kaleo, was also named Napa technician of the year in 2018.

I am proud to support Dansen's nomination, and I strongly urge you to appoint him to the Motor Vehicles Repair Board.

Sincerely,

*David A. K. Matlin*

David A. K. Matlin  
davidakmatlin@gmail.com